

Jerilyn C Dufresne, LCSW  
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Education:

- Certificate in Trauma Counseling, University of Wisconsin at Milwaukee, March 1997.
- MSW. George Warren Brown School of Social Work, Washington University, St. Louis MO. May 1984.
- BS. Troy State University, Troy AL. Major: Social Science. Minors: Psychology and Criminal Justice. March 1979. Honors: Summa Cum Laude.

Licenses:

LCSW, Illinois, 1989–1999 and 2008–present  
LCSW, Mississippi, 2006–2008  
LCSW, Wisconsin, 1995–2006  
LCSW, Missouri, 1998–2002  
CTS (Certified Trauma Specialist), 1999–2007

Professional Employment:

**Cultural Care Au Pair**

**Boston, MA**

**11/15–present**

Online counseling nationally for au pairs from around the world.

**Quincy University**

**Quincy, IL**

**08/08–present**

Adjunct Faculty in behavioral sciences department.

**Transitions of Western Illinois**

**Quincy, IL**

**03/08–03/15**

Outpatient Therapist at community mental health center.

**Lutheran Social Services of the South, Lutheran Disaster Response**

**Biloxi, MS**

**03/07–03/08**

State Coordinator for Disaster Response following Hurricane Katrina.

**American Red Cross**

**National Headquarters**

**Washington, DC**

**10/06–03/07**

Disaster Mental Health Supervisor in the Disaster Reserves.

**Crisis Prevention Institute**  
**3315-K North 124<sup>th</sup> Street**  
**Brookfield WI 53005**  
**262-317-3462**  
**(10/01–10/06)**

Director of Communications for the Crisis Prevention Institute, an international training company.

**Behavioral Health Response**  
**12140 Woodcrest Executive Drive**  
**Suite 220**  
**St. Louis MO 63141**  
**314-469-4908**  
**(7/98–10/01)**

11/99–10/01 (Technical Assistance Coordinator)

6/99–10/01 (Quality Manager)

11/98–6/99 (ASO Manager)

7/98–1/99 (Program Specialist)

**Crisis Prevention Institute**  
**3315 K North 124<sup>th</sup> Street**  
**Brookfield WI 53005**  
**800-558-8976**  
**(8/92–6/98)**

6/93–6/98 (Professional Staff Instructor)

8/92–6/93 (Independent Contractor)

Present workshops in *Nonviolent Crisis Intervention*<sup>®</sup> Program and workplace violence prevention throughout the United States, Canada, New Zealand, and Australia. Consult with organizations and businesses on workplace violence prevention. Coordinate data collection project.

**JeriCo Consulting, Inc.**

5/92–6/93 (President)

Independent Contractor with Crisis Prevention Institute. Also consult with child welfare agencies in preparing for accreditation through Council on Accreditation of Services for Families and Children.

**Chaddock**  
**205 South 24<sup>th</sup> Street**  
**Quincy IL 62301**  
**217-222-0034**  
**6/79–5/92**

8/89–5/92 Vice President for Community Based Services.

8/88–8/89 Director of Community Based Services

7/86–8/88 Director of Research and Program Development

8/84–7/86 Director of Staff Training and Program Development and Assistant to the Vice President of Programs.

3/84–8/84 Unit Director

7/83–3/84 Team Coordinator

3/83–7/83 Assistant Team Coordinator

**Goodwill Industries of the Chattahoochee Valley, Inc.  
Columbus, GA 31902**

2/77–5/79 Adjustment Services Counselor

**Sample of Published Works:**

**Jerilyn Dufresne, The Samantha Darling Mystery Series, Books 1-7, and ongoing**

- Badzmierowski, W. & Dufresne, J. (2005). Dealing with office bullies. *EAP Digest*, 25(4), 18-21.
- Dufresne, J. (1995). Training tips from our experts: Don't forget to enjoy yourself. *Journal of Safe Management of Disruptive and Assaultive Behavior*, 4(4), 11.
- Dufresne, J. (2002). True Safety Begins with You. *Homeland Defense Journal*, 1(18), 19.
- Dufresne, J. (2003). Communication Is the Key to Crisis De-escalation. *Law and Order Magazine*, 51(8), 73-75.
- Dufresne, J. (2003). Thanks for the "stupid" training. *Campus Safety Journal*, 11(9), 32.
- Dufresne, J. (2005). Crime is easy, Shakespeare is hard. *Reclaiming Children and Youth*, 14(4), 245-248.
- Dufresne, J. (with Dorn, M.). (2005). Keeping students and schools safe. *Reclaiming Children and Youth*, 14(2), 93-96.
- Dufresne, J. & Badzmierowski, W. (2006) Another tool for your toolbox. *Reclaiming Children and Youth*, 15(2), 73-74.
- Dufresne, J. & Watters, R. (2006) Keeping your cool when you're hot under the collar. *CorrectCare*, 20(1), 2.

**Professional and Personal Accomplishments:**

- Volunteer with pet therapy at Blessing Hospital in Quincy, IL 2010-present.
- Volunteer with FAME in Haiti, 2010-2012.
- Volunteer with American Red Cross Disaster Services, 2005-2015.
- Peer Reviewer for Council on Accreditation of Services for Families and Children, Inc. (COA), 1990-93 and 2002-present.
- Certified Instructor through the Crisis Prevention Institute, 1984-2013.
- Trained in Critical Incident Stress Debriefing, 1999, 2000.
- Board of Directors of Family Solutions, Inc. 1999-2001. Secretary, 2000-2001.
- Advisory Committee for the Technical Assistance Partnership for Child and Family Mental Health, SAMHSA, Washington DC, 2000-2001.
- Advisory Committee for the Crisis Prevention Institute's International Association, 2001.
- System of Care Board of Directors of St. Charles County MO, 2000-2001.
- Volunteer mentor for the Writers' Club and Drama Club at Missouri Eastern Correctional Center, 1998-2001.
- Board Member, REC of Missouri (Prison Ministry). 1992-1993, 1998-2001.
- Board Member, Illinois Council on Training, 1984-1992. Chair, 90-91. Vice-Chair, 89-90.
- Diocesan Commission for Justice and Peace, 1984-87 and Diocesan Pastoral Council, 1986-89.
- Member Child Care Association of Illinois, 1979-96. Governmental Affairs Committee, 1987-92.
- Received Friend of Children Award from the Illinois Council on Training, 1991.
- Received award for Commitment to Nonviolence from the Crisis Prevention Institute, 1988.

**Stand-Up and Sketch Comedy:**

ComedySportz, Milwaukee, WI

10/06

Avon Breast Cancer Walk, Long Beach, CA	9/06
M Bar, Hollywood, CA	9/06
Bucketworks, Milwaukee, WI	8/06
Comedy on State, Madison, WI	7/06
ComedySportz, Milwaukee, WI	7/06
Corner Pocket, Milwaukee, WI	7/06
Bucketworks, Milwaukee, WI	6/06
Embassy Suites, Nashville, TN	4/06
Giggles Comedy Club, Mequon, WI	1/06
Corner Pocket, Milwaukee, WI	12/05
Elks Club, Quincy, IL	7/05
Acoustic Route, Las Vegas, NV	4/05
Corner Pocket, Milwaukee, WI	2/05
Giggles Comedy Club, Mequon, WI	1/05

**Improv Classes**

Bucketworks, Milwaukee, WI	1/06-10/06
ComedySportz, Los Angeles, CA	8/05
ComedySportz, Milwaukee, WI	1/03-10/06